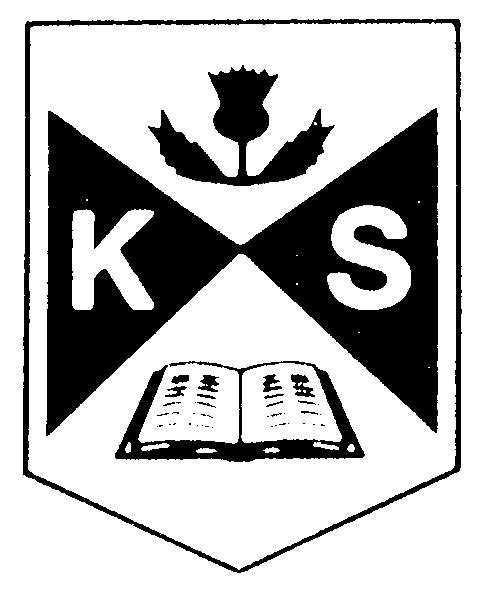
KILLERMONT PRIMARY SCHOOL

HANDBOOK

2024 - 2025

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Killermont Primary School

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Bearsden

Glasgow

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Website : <http://www.killermont.e-dunbarton.sch.uk>

X : [@KillermontPS](https://twitter.com/KillermontPS)

Dear Parents,

Welcome to Killermont Primary. We aim to provide a safe, happy and caring environment where children learn respect for themselves and for others. We offer a broad and relevant curriculum and work to ensure our pupils achieve the highest possible standards according to their ability. We aim to help our pupils become independent learners, be aware of their social responsibilities, be creative, healthy and develop a positive attitude to life.

Killermont is a busy school that encourages partnership with parents and the wider community. We have an active Parent Council, an enterprising P.T. A. who organise many social and fundraising events over the school year and many parents support their children at school in a variety of ways.

We are very aware that good relationships between parents and teachers are essential. We must work together to ensure that pupils develop their full potential and make effective use of the educational system. If you have not already visited the school, we would be delighted to meet you and show you around.

If after reading this handbook you require further information about Killermont, please have a look at our extensive website or contact me.

We hope that your child will be happy with us at Killermont.

Yours sincerely,

**Miss Elspeth Smith**

Head Teacher

**SCHOOL INFORMATION**

**.............................................**

Killermont Primary School and Early Learning and Childcare Centre is situated on the east side of Bearsden, within a residential, suburban community. The school was moved to its current site in 1997 and as a fairly new school we have a bright, attractive, open plan building with a good range of modern facilities. Following recent building works we now have 14 class bases, a music studio, a library, a gym hall and a separate bistro for school lunches. An outdoor multi-use games area was also added to improve our outdoor play provision. An Early Learning and Childcare Centre class is also attached, see the Early Learning and Childcare Centre Handbook for more information about our provision.

**Roll**

The school is co-educational, non-denominational and takes pupils from primary 1 to primary 7. The present roll at December 2023 is 438 pupils arranged in 14 classes. Primary 1 has a maximum class size of 25, Primaries 2 and 3 have a maximum class size of 30 and Primary 4 – Primary 7 have a maximum class size of 33.

**Hours**

School starts at 9 a.m.

The lunch break is from 12.15p.m. - 1.p.m.

There is an interval each morning from 10.30a.m – 10.45 a.m.

School finishes at 3 p.m.

### TRANSFER FROM EARLY LEARNING AND CHILDCARE CENTRE TO PRIMARY

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## Registration and enrolment

Information on new school entrants can be found on the council’s website, [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk) . Enrolment is in November each year. Pupils should be registered in only one school for their catchment area. Information about the school, can be found on the school website. Parents who want to send their child to a school other than the catchment school must make a placing request. Parents of pupils who have moved into the catchment area or, who wish their child to transfer to the school should contact sharedservices.education@eastdunbarton.gov.uk.

Before leaving an early years centre, a transfer of information record for each child will be prepared by early years practitioners to ensure a smooth transition and continuity of care and education for the child transferring to primary.

**Primary School Admissions**

When commencing Primary 1 education, your child will normally attend the local denominational or non-denominational Primary school (regardless of religion) and transfer from it, after Primary 7, to its associated Secondary school. Details of the catchment areas and boundaries can be obtained from Shared Services – Education by emailing [sharedservices.education@eastdunbarton.gov.uk](mailto:sharedservices.education@eastdunbarton.gov.uk) or calling 0300 1234510.

Enrolment dates will be set by the Education Service and the enrolment should be completed in November prior to the start of term in August. The authority will provide information on enrolments on the website, in the local press and early years centres advertising the date(s) for registration. Parents are asked to provide the relevant birth certificate(s) and proof of residency when enrolling their child(ren).

You are still required to enrol your child(ren) at your catchment school even if you do not wish him/her to attend that school.

You are still required to enrol your child(ren) at your catchment school even if you are also applying to defer their entry and take up an additional year of early learning and childcare.

Enrolment dates will be available through the East Dunbartonshire Council website at [www.eastdunbarton.gov.uk](http://www.falkirk.gov.uk).

Children eligible for enrolment are those whose 5th birthday falls between 1st March and the end of February the following year.

**Placing Requests**

As a parent, you have the right to make a Placing Request for your child(ren) to be educated in a school other than the catchment school. Applications for Primary and Secondary Placing Requests to commence school in August will be considered following the application process detailed on the Placing Request section of the East Dunbartonshire Council website.

Every effort will be made to try to meet parental wishes, but you should note that it is not always possible to grant every Placing Request to a particular school. You should also note that a successful Placing Request for one child does not guarantee a successful one for another child. It may be, therefore, that a parent could end up with children at different schools.

Primary 1 children must also be enrolled at their catchment school using the registration process detailed on the East Dunbartonshire Council website whilst awaiting the outcome of their Placing Request Application. If the Placing Request is granted, the child’s enrolment at the catchment school will automatically be withdrawn by the Education Service.

Placing Requests can only be approved when there are sufficient places remaining in the class after all catchment area children have enrolled and if staffing and accommodation at the school are able to meet the numbers of Placing Requests at that school. The Education Service can also reserve places in a class for future catchment pupils they expect to move into the area in the following school year.

If more Placing Requests are made for admission to a particular school than places available, these Requests will be prioritised according to East Dunbartonshire Council’s Admissions Policy and requests will be accepted and refused accordingly.

Your Placing Request will be considered against a set of criteria which is set out in the Council’s priorities for admission. Further information is available on the East Dunbartonshire Council website.

Any Placing Requests received after the 15th March for Primary and Secondary will not be considered in the first round of Placing Requests. Parents / Carers will be notified of the outcome of their request within 2 months of receipt your Placing Request.

As soon as a decision has been made, you will be notified of the result. If your Placing Request is successful, you will be asked to contact the school to establish arrangements for enrolment.

Parents should note that in cases where your child is currently in attendance at a primary school as a result of a successful placing request, there will be the need for a further request to be made to transfer to the secondary school associated with the primary school. Parents should, however, be aware there is no guarantee that any such request will be successful and therefore contact should be made with your local secondary school to inform them of your intention to request a place in a school of your choice. Parents are requested to contact the education office to clarify this position if they are unsure.

**Mid Session Transfers**

You may make a Placing Request at any time during a school session. If your child is experiencing problems at school, you are advised to discuss the matter with the Head Teacher prior to making a Placing Request. Completing the application form does not guarantee a place for your child at your chosen school. Your Placing Request will only be granted if there are surplus places available at the school.

**Transport for Placing Requests**

If a Placing Request is successful, parents will be responsible for the safety and transportation costs of their child to and from their chosen school.

**TRANSFER FROM PRIMARY TO SECONDARY SCHOOL**

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**Secondary School Admissions**

Transfer Information will be issued to Primary 7 parents in November each year. The registration application must be completed for all P7 catchment children in order for them to be included in the secondary school numbers for August. The registration form can be found on the East Dunbartonshire Council website at www.eastdunbarton.gov.uk

If you wish your child to attend a secondary school other than the catchment denominational or non-denominational secondary school for your home address, you will be required to make a Placing Request as detailed in the Placing Request section below.

You do not need to submit a Placing Request if you want your child to transfer from a non-denominational secondary school or vice-versa at the primary to secondary transfer stage, as long as the intended secondary school is still the catchment school for your home address. Parents of children who are planning to change from denominational to non-denominational or vice-versa between primary and secondary school should ensure that both the primary school and the intended secondary school know what is to happen.

Pupils are normally transferred to:

Boclair Academy

Inveroran Drive

Bearsden

Tel. 0141-955-2358

There is a good system of liaison in place with our secondary school so ensuring a smooth transfer for our pupils from P7 to S1. Levels, progress and strengths in curricular areas are passed to the secondary school.

The liaison for children with additional support needs will start in Primary 6 to ensure a successful transition. Enhanced transition is offered for all children in consultation with parents.

Parents should note that in cases where your child is currently in attendance at a primary school as a result of a successful placing request, there will be the need for a further request to be made to transfer to the secondary school associated with the primary school. Parents should, however, be aware there is no guarantee that any such request will be successful and therefore contact should be made with your local secondary school to inform them of your intention to request a place in a school of your choice. Parents are requested to contact the education office to clarify this position if they are unsure.

**SCHOOL STAFF**

**...................................................................................**

Head Teacher Miss Elspeth Smith

Depute Head Teacher Miss Shona Mathieson

Depute Head Teacher – Job Share Mrs Elaine Graham/Mrs Eilidh McLaren

Principal Teacher Mr Colin Henderson

**Class Teachers (2023-2024, F.T.E. 24.59)**

Miss Matchett/Mrs Vandal P1A Miss O’Connell P4B

Mrs Morris P1B Mrs Lawrence/Mrs Macdonald P5A

Miss Aitken P2A Miss Stadelle P5B

Miss McGeechan P2B Mrs Newell P6A

Miss Reoch/Mrs Watt P3A Miss Best P6B

Mrs O’Brien/Miss Sorbie P3B Mrs Docherty P7A

Miss Mitchell P4A Mr Roberts P7B

Mrs Elliott/Mrs Kelly/Mrs Mackinnon/Mrs Pollock/Mrs Power/Mrs Salisbury RCCT

**Support Staff**

**Administration Assistant**

Ms Arlene Ballantyne

**Clerical Assistant** **Support for Learning Assistants**

Mrs Alison Peacock Miss Kelly Crangle

Miss Cara MacKenzie

Mrs Heather Magill

Mrs Bernadette McArthur

Mrs Phyllis Stevenson

Miss Claire Stewart

**Classroom Assistants**

Mrs Janet Avery

Mrs Carol Currie

Mrs Lynn Keating

**Building Manager** **Catering Supervisor**

Mr Stephen Nelson Miss Angela Duffy

**SENIOR LEADERSHIP TEAM REMITS**

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**Duties of Head Teacher – Miss Elspeth Smith**

The Head Teacher, has overall responsibility for the leadership team and organisation of the school and Early Learning and Childcare Centre, the safety and welfare of all staff and pupils, and the quality of teaching and learning throughout. She is also a representative of the authority, and may have duties that take her from the school on authority business.

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**Duties of Depute Head Teacher – Miss Shona Mathieson**

Miss Mathieson has management responsibilities in school organisation, administration, curriculum development, promoting positive behaviour and support for learning. She has operational responsibility for the day to day running of the Early Learning and Childcare Centre and P1-P3. In addition, she has responsibility for the pastoral care of pupils from P1-P3.

**Duties of Depute Head Teacher – Mrs Eilidh McLaren (Mon, Tues & Wed)**

**Mrs Elaine Graham (Wed, Thurs, & Fri)**

Mrs McLaren and Mrs Graham have management responsibilities that include school organisation, administration and curriculum development, resource organisation, and operational responsibility for the day to day running of P4-7. In addition, they have responsibility for the pastoral care of pupils from P4-P7.

HOLIDAYS

Term holiday dates 2024/25

Teachers return In-service day Monday 12 August 2024

In-service day Tuesday 13 August

Pupils return Wednesday 14 August

September Weekend Friday 27 September to Monday 30 September (Inclusive)

Pupils return Tuesday 1 October

In-service day Friday 11 October

October break Monday 14 October to Friday 18 October (Inclusive)

Pupils return Monday 21 October

School Stops Friday 20 December

Christmas and New Year Monday 23 December to Friday 3 January (Inclusive)

Pupils return Monday 6 January 2025

February break Monday 17 February to Tuesday 18 February (Inclusive)

In-service day Wednesday 19 February

Pupils return Thursday 20 February

Easter break Monday 7 April to Monday 21 April (Inclusive)

Pupils return Tuesday 22 April

May Day (closed) Monday 5 May

In-service day Tuesday 6 May

Pupils return Wednesday 7 May

May weekend Friday 23 May to Monday 26 May (Inclusive)

Pupils return Tuesday 27 May

Last day of school Wednesday 25 June

**CURRICULUM AND ASSESSMENT**

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**Curriculum for Excellence**

The values, purposes and principles of the 3-18 curriculum in Scotland are set out in A Curriculum for Excellence. The curriculum aims to support children and young people to maximise their potential across four capacities to become successful learners, confident individuals, responsible citizens and effective contributors.

Curriculum for Excellence develops skills for learning, life and work, bringing real life into the classroom, making learning relevant and helping young people apply lessons to their life beyond the classroom. It links knowledge in one subject area to another, helping children to make connections in their learning. It develops skills which can enable children to think for themselves, make sound judgements, challenge, enquire and find solutions.

Curriculum for Excellence balances the importance of knowledge and skills. Every child is entitled to a broad and deep general education, whatever their level and ability. All teachers are responsible for the development of literacy, numeracy and health and wellbeing.

**A group of girls playing with beads

Description automatically generated**

There is an entitlement to personal support to help young people fulfil their potential and make the most of their opportunities with additional support wherever that’s needed. There will be a new emphasis by all staff on looking after our children’s health and wellbeing – to ensure that the school is a place where children feel safe and secure.

Ultimately, Curriculum for Excellence aims to improve our children’s life chances, to nurture **successful learners**, **confident individuals**, **effective contributors**, and **responsible citizens**, building on Scotland’s reputation for great education.

The curriculum of the school is planned giving breadth, depth and coherence which will encourage progression in all elements of learning. It seeks to provide relevance to the world the children live in and provide opportunities to give personalisation and choice to our learners fostering independent learning.

It affords equality of opportunity to all children at school and seeks to provide challenge and enjoyment through all learning activities offered.

Teachers promote active learning opportunities across the school and develop effective interdisciplinary learning by making connections across and between subject boundaries.

The eight curricular areas are developed as follows:-

1. Health & Wellbeing

We recognise that good health and wellbeing is central to effective learning and preparation for successful independent learning. Our main goal is to provide a positive ethos and encourage participation in activities which promote a healthy lifestyle. We work hard to develop anti-bullying and anti-discriminatory approaches and ensure all children get the best individual support and pastoral care we can provide.

A programme to support all areas of health and wellbeing has been developed. Parents will be notified before sensitive aspects of learning eg. Relationships, Sexual Health and Parenthood are started each year.

2. Languages and Literacy

Literacy is fundamental to all areas of learning, as it unlocks access

to the wider curriculum. Being literate increases opportunities in all aspects of life, lays the foundations for lifelong learning and work and is given a very strong focus in the school.

**A group of children sitting at a table with paper on it

Description automatically generated**Reading:

A progressive phonics programme is used at the early stages to give pupils a solid foundation upon which to build reading skills.

A variety of language and reading development materials are used to support the children to develop a wide range of tools for reading.

Writing:

In Primary 1 children build on their emergent writing and drawing skills that they have brought to school. As their reading develops they start to explore letter shapes and words and gradually build to sentences. Lots of opportunities to write are provided across the curriculum.

Spelling is taught regularly using the Look, Say, Cover, Write, Check method. The importance of neat, legible handwriting is promoted throughout the school

Talking & Listening :

Opportunities for developing Talking and Listening skills permeate the curriculum. We aim to develop children’s skills using a variety of resources including digital.

A structured programme is followed by all pupils in line with the Scottish Governments 1 + 2 approach to Modern Languages. The approach encourages spoken language and includes a number of activities, songs and games designed to foster confidence in spoken language with learning being part of everyday life in the classroom. French is taught from Primary 1 and in addition Spanish is introduced from Primary 5.

1. **Mathematics and Numeracy**

**A group of children sitting on the floor in a classroom

Description automatically generated**

**A group of boys sitting on the floor

Description automatically generated**We develop skills in the following areas:

Number, money and measure

Shape, position and movement

Information handling

A differentiated programme of study develops the concepts and language of mathematics. There is strong emphasis placed on mental and practical maths and problem solving activities.

1. **Social Studies**

Through social studies, children and young people develop their understanding of the world by learning about other people and their values, in different times, places and circumstances; they also develop their understanding of their environment and how it has been shaped.

The framework includes: people, past events and societies

people, place and environment

people, in society, economy and business

The Curriculum is delivered through a blend of topic studies featuring learning outdoors, field trips, visits and input by external contributors.

1. **Sciences**

Through learning in the sciences the children will engage in a wide range of collaborative and investigate tasks which allow them to develop the important skills to become creative and inventive.

The key concepts covered are:

Planet Earth

Forces, electricity and waves

Biological systems

Materials

Topical science

1. **Technologies**

**A pair of boys sitting on a bed using laptops

Description automatically generated**

This provides scope for developing technological skills, knowledge, understanding and attributes through creative, practical and work-related activities.

The use of computers and i-pads is integrated into all areas of the curriculum and all pupils are given the opportunity to experience their use and develop their skills. The school has wi-fi throughout and each child uses GLOW the Scottish Schools Intranet to access a wide ranging digital platform.

1. **A group of people sitting on the floor

   Description automatically generatedExpressive Arts**

Children are encouraged and provided with opportunities to develop the skills necessary to express themselves in art & design, dance, drama and music.

Instructors in violin, cello and woodwind visit the school regularly.

1. Religious and Moral Education

The religious and moral education programme reflects current guidelines in Scottish education. Children learn about Christianity, Islam and Hinduism to reflect the demographic at Killermont PS. Other religions, such as Hinduism may be explored if relevant to particular learning contexts. Pupils are encouraged to develop their own beliefs and values as they reflect and learn *about* religion as well as learning *from* religion.

Weekly assemblies are designed to provide opportunities for religious observance and in addition, address a variety of topics for personal and social education and other curricular areas. Christian services are conducted by the school chaplain, Rev Alan Hamilton, assisted by various groups of children, at Christmas, Easter, Harvest and at a leavers’ service in June. Our rolling programme allows for Religious Observance focus to balance learning in class.

Parents who wish to exercise their right to withdraw their child from religious instructions and/or observance should contact the Head Teacher, in writing, and alternative arrangements will be made for your child.

The school will provide several opportunities for religious observance in a school year, in addition to traditional celebrations central to the life of the school community. Policies have regard to national advice set out in SOEID Circular 6/91, Scottish Government Schools Directorate Circular 1/2005, the Education (Scotland) Act 1980 and the Standards in Scotland’s Schools Etc. Act 2000.

Parents from minority and minority ethnic religious communities may request that their children be permitted to be absent from school in order to celebrate recognised religious events. Only written requests detailing the proposed arrangements will be considered. Appropriate requests will be granted on not more than three occasions in any one session and the pupil noted as an authorised absentee in the register.

For further information refer to additional Guidance on the implementation of Religious Observance / Time for Reflection in East Dunbartonshire schools, 2015.

Please contact the Head Teacher if you would like any further information about the curriculum within our school.

Assessment

**A child playing with legos on a table

Description automatically generated**Teachers use a range of assessment strategies to gather evidence of pupils attainment, this ensures pupils are provided with appropriate programmes of learning.

Assessment folders are compiled throughout the year with samples of children’s work to record stages of development reached.

In addition pupils will be assessed using a variety of assessments for literacy and numeracy, depending on their stage. The results from these are discussed with you at parent’s nights and information included in end of year reports. Pupils at P1, P4 and P7 undertake Scottish Standardised National Assessments covering some aspects of reading, writing and numeracy.

All of the above information allows us to track progress and standards of attainment over time.

The school offers high-quality universal and targeted support to enable all children to achieve success.

A Pupil Support Group (PSG) provides a forum for discussion relating to specific children’s learning and development needs.

The co-ordinator of the group is Shona Mathieson DHT and the group includes staff drawn from school support services e.g. Education Support Team, link Educational Psychologist and where possible multi-agency partners e.g. School Nurse, Speech and Language Therapist.

Parents are involved in the referral process to the PSG and may attend the meeting.

Parents who are concerned about any matter pertaining to their child’s work or progress should not hesitate to contact the school to make an appointment to speak to the class teacher, Depute or Head Teacher.

Homework

Homework tasks are set to reflect ongoing class work based around the curriculum, at least two areas of the curriculum will be set for homework. Homework takes many forms focusing on the development and application of skills, as well as practice. Homework can be differentiated to reflect the work of a child’s particular group or ability. Differentiation of tasks ensures that children work at a level best suited to them and at the most appropriate pace. Individuals may also have specific homework set to best suit their needs.

Homework enables parents and others to participate in their child’s learning, providing a link between home and school. Homework is a voluntary task and cannot be compulsory. We recognise that some parents do not wish their children to have homework. If any parent wishes to withdraw their children from homework activities, they should inform their child’s teacher in writing.

A copy of the Homework Policy can be found on the Killermont website.

**A group of children working on art

Description automatically generated A child playing with a toy

Description automatically generated Two boys sitting on the floor writing on paper

Description automatically generated**

SCHOOL ETHOS

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The school is committed to supporting the development of its pupils as whole people and as a result, wishes to encourage their development in spiritual, moral, social and cultural terms.

These key human aspects of learning are supported through the following arrangements by:-

* Creating a school ethos which, in every way possible, gives value to these aspects of development, especially by providing an overall atmosphere that is both caring and challenging and which provides opportunities for the development of personal responsibility.
* Promoting social and moral learning through the way in which disciplinary issues are handled.
* Ensuring that staff and adults within the school provide positive models for pupils.
* Arranging regular gatherings of the school as a community and using such occasions to encourage and reinforce the values on which the school is based.
* Enriching the curriculum in all appropriate areas with an emphasis on spiritual, moral, social and cultural development.
* Providing opportunities within the curriculum to advance personal and social development.
* Providing a programme of religious education in which consideration will be given to responses to basic questions relating to the meaning, value and purpose of human life.
* Providing a programme of moral education.
* Taking every appropriate opportunity to acknowledge, value and appreciate the various cultures and heritage of the pupils and to encourage them to appreciate and value the cultures and heritage of others.

**Celebrating Achievement**

We hold a weekly Friday morning assembly. Celebrating achievement is a key aspect of these and in and out of school learning is celebrated. We also celebrate birthdays at assembly.

Pupil Voice

We want to ensure our pupils views are heard and have a number of ways our pupils can contribute.



ECO School

Killermont is an ECO school and has gained six green flags.

The Community Committee has a representative from each class and work hard to ensure we are ECO friendly through environmental projects, recycling and energy saving schemes.

**Rights Respecting School**

****We became a Rights Respecting Gold Standard School in conjunction with UNICEF UK, in March 2019. Our aim is to put children’s rights at the heart of our school’s practice and ethos where children’s rights are learned, taught, practised, respected, protected and promoted. Our pupils learn about the United Nations Convention on the Rights of the Child, developing our ethos and language of rights and encouraging all pupils and adults to strive to put it into daily practice. Pupils have a range of opportunities to express their views, be listened to and to influence progress in our school to become a recognised rights respecting environment in which to learn and develop to their full potential.

Pupil Council

Classes from P1 – P7 have a representative to serve on the Pupil Council. The Pupil Council discuss various issues relevant to school life and they help take forward improvements identified by pupils. They often take the lead in organising charity fundraising events in the school.

**Sports Committee**

We recognise it is very important to encourage all our pupils to be physically active. Our Sports Committee regularly meet to discuss how to improve and extend our after school clubs, sporting competitions and ways to develop physical activity.

In September 2017 we achieved a Sports Scotland, Gold School Sport Award in recognition of our achievements in putting quality physical education and school sport at the heart of our planning, practice and ethos.

School Houses

Pupils and staff are allocated to one of our four houses, Campbell (Yellow), Colquhoun (Blue), Douglas (Green) or Lennox (Red).

Elections are held at the beginning of each session to elect Captains for each house from our Primary 7 pupils.

We encourage pupils to wear their house badge at all times and house colours eg: sports t-shirts which can be purchased from the uniform shop.

Inter-house competitions are held throughout the year and on Sports Day the children compete in house teams. Good behaviour and conduct contributes to house points and a cup is presented to the winning team in June.

The School and Community

The school and its pupils have an important contribution to make to the local community. Respect for others and a caring attitude are fostered at every opportunity.

The school does a great deal of fund raising for local, national and international charities. You will be kept informed about these by our school newsletter throughout the session.

We also have strong links with businesses, local churches, voluntary groups and sports clubs in the area. All of these help to give our pupils opportunities to learn and develop across a wide range of skills.

**RELATIONSHIPS & BEHAVIOUR**

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In Killermont Primary we believe that it is fundamentally important to promote a positive and caring environment, in which our pupils will develop to the maximum their self-esteem and sense of worth and have respect and consideration for others. The school takes a positive approach to encouraging everyone to Be Ready, Be Respectful and Be Safe at all times.

Anti-Bullying Procedures

Killermont Primary promotes positive behaviour and operates a strict anti-bullying policy. Any incidents are thoroughly investigated by a member of the Senior Leadership Team. A copy of our anti-bullying policy is available on the school website.

**ATTENDANCE AT SCHOOL**

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Section 30 of the 1980 Education Act lays a duty on every parent of a child of ‘school age’ to ensure that their child attends school regularly. Attendance must be recorded twice a day, morning and afternoon.

Regulation 7 of the Education (School and Placing Information) (Scotland) Amendments, Etc, Regulations 1993 requires each child’s absence from school to be recorded in the school register as authorised i.e. approved by the authority, or unauthorised i.e. unexplained by the parent (truancy) or temporarily excluded from school.

Un-notified Absence Policy

It is East Dunbartonshire Council’s policy that parents should notify their child’s school if their child is going to be absent. In some instances it might not be possible for parents to pre-notify the school of an absence because their child may have become unwell during the night. In these circumstances, parents should notify the school before registration begins.

If parents do not inform the school of their child’s absence, the school will take action to find your child. This will involve contacting you and, where necessary, your emergency contact person(s). If these actions are not successful, the school will ask the school’s Attendance Officer to visit your home. In some exceptional circumstances, where the school believes your child could be at risk of harm, contact will be made with the Police and/or Social Work. Parents should also give their child a note on his/her return to school confirming the reason for absence.

Family Holidays

Every effort should be made to avoid family holidays during term time as this seriously disrupts a child’s education and greatly reduces learning time. It should be noted that it not only has an adverse effect on a child while he/she is absent from school, but also leads to extended disruption to a child’s education for a period of time when he/she returns to school after the family holiday. Family holidays will only be regarded as authorised absence where prior agreement from the school has been obtained and where it is judged the holiday is important to the wellbeing and cohesion of the family, following serious or terminal illness, bereavement, or other traumatic events.

Parents may request that their children be permitted to be absent from school to make an extended visit to relatives. This leave will be regarded the same as a family holiday but will be recorded separately from school holidays for attendance purposes. Requests should be made in writing detailing the destination and the duration*.*

Clearly with no explanation from the parents, the absence is unauthorised.

**Information regarding exceptional closures**

We make every effort to maintain a full educational service, but on some occasions circumstances arise which lead to disruption. Schools may be affected by, for example, severe weather, temporary interruption of transport, power failures or difficulties of fuel supply. In such cases we shall do all we can to let you know about the details of closure or re-opening. We shall keep you updated using the usual digital methods of communication used by the school i.e. email, Groupcall or social media. There will also be updates on the website [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk)

(a) Parental Communication with School in Case of Emergency

It is important that parents keep contact with the school to a minimum in the case of an emergency. When you telephone the school you will be asked for a contact number and your message will be repeated back. Please ensure the pupil’s name, class and/or teacher’s name is given.

Please ensure that your child knows their home/pick up plan each day. If there are any changes to childcare arrangements, please inform the school before 2.30pm. This should only happen in exceptional circumstances.

Wet Weather Arrangements

During heavy falls of rain, our children will be accommodated in class bases at the intervals. Supervision will be provided by the Senior Leadership Team, support staff and P7 monitors. When the weather is only slightly wet or showery, children will be allowed outside to play. We have observed in the past that children benefit from a break from the class bases to enjoy some fresh air and exercise, when this is possible.

The school opens at 9 a.m. when the school bell rings but in time of inclement weather the doors will open at 8.50 a.m. and the children will be given access to the cloakroom areas, supervised by the Senior Leadership Team.

Children returning to school on wet days should try to arrive in school as close to 1 p.m. as possible. It is essential that children always have a quiet activity in their schoolbags to amuse and occupy them during wet intervals.

Supervision of Playgrounds

An adult presence is provided in playgrounds at breaktimes in terms of the Schools (Safety and Supervision of Pupils) (Scotland) Regulations 1990.

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**CLOTHING AND SCHOOL DRESS**

**.............................................................................**

It is the policy of the Education Committee to encourage pupils to wear an acceptable form of school dress as determined by Head Teachers, Parent Councils and parents. In encouraging the wearing of school dress, account must be taken of any proposals to prevent any direct or indirect discrimination on the grounds of race or gender. Any proposal will be the subject of widespread consultation with parents and pupils.

Parents are asked to co-operate with the school in encouraging the wearing of the school uniform.

The uniform was agreed in consultation with parents, pupils, staff and the Parent Council. It incorporates a range of popular items of dress, e.g. sweatshirts, T-shirts.

Wearing school uniform contributes to a positive school ethos and helps avoid discrimination and reduces peer pressure to wear expensive designer clothing.

A school’s reputation can also be enhanced in the local community by the wearing of school uniform and school security will be improved as it will be easier to identify intruders.

You will be advised of your child’s PE days when they should come wearing PE clothes. The appropriate clothing for PE is shorts/joggers/plain sweatshirt or hoodie in navy or grey, a t-shirt in house colours and sport shoes – please note there is a requirement that all jewellery is removed prior to undertaking physical education activities.

Please ensure that all items of clothing are clearly labelled, particularly ties, sweat shirts and PE kit which are often lost. A protective apron or an old shirt should be worn for art and craft activities. Please help the school and the education authority by making sure that pupils do not bring valuable or expensive items of clothing to school.

Offensive clothing such as T-shirts or other items painted with obscene language or illustrations are not permitted. Football colours are also inappropriate as they can lead to incidents of rivalry.

Under no circumstances will pupils be deprived of any educational benefit as a result of not wearing uniform and, in particular, pupils will not be denied access to examinations as a result of not wearing school dress.

Parents are asked to assist by ensuring that valuable items and unnecessarily expensive items of clothing are not brought to school.

Some families may be may be eligible for school clothing grant and free school meals. Information on criteria and the application form for this can be found at [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk) under School Clothing Grants and Free School Meals.

Approval of any requests for such grants made by parents in different circumstances is at the discretion of the Chief Education Officer.

If you have any queries regarding the school’s dress code, please contact the Head Teacher.

**Killermont Uniform is set out below**

Jacket or navy blazer with school badge

Navy/grey trousers/skirt or pinafore

Gold polo shirt / Navy sweatshirt

Navy / Grey jumper or cardigan with or without school badge

A white shirt and school tie may be worn.

Children require gym shoes to change into for indoors

P.E. Kit : Shorts/joggers/plain sweatshirt or hoodie in navy or grey, a t-shirt in house colours and sports shoes trainers

Uniform items such as jackets, sweatshirts, poloshirts, house t-shirts, etc all with the school logo can be ordered 3 ways:

* Online - visit [www.kitmykid.co.uk](https://outlook.office365.com/owa/redir.aspx?REF=DGvJm2iqdPgIcamt1ahqLkyhJ8AGS3Jg1pnjMKBjsK8vRyoTjR_VCAFodHRwOi8vd3d3LmtpdG15a2lkLmNvLnVr) and select Killermont Primary School (or Killermont Early Learning and Childcare Centre) from the list of schools on the left hand side. From there, you are able to see all the items which are available to order for the school. Stock availability is visible on each item. If an item is not in stock then you are able to order it even if the website states "Out of stock." There are 3 delivery methods for the uniform. You can either pay £3.95 for home delivery, select Click and collect from our shop in Kirkintilloch or can select free delivery to school. When your order has been dispatched or is ready for collection, you will receive a text message to let you know of the uniforms progress. You are able to pay online using a credit or debit card using the paypal service. You do not need a paypal account to use the paypal service.
* You can call our Kirkintilloch store on 0141 777 8528 and an assistant will be able to take your order over the phone and take a phone payment. The delivery options are the same as ordering online.
* You can visit the store in Kirkintilloch where they hold some stock from Killermont Primary and Early Learning and Childcare Centre. You are able to try on sizes and place orders in store for uniforms. The delivery options are the same as ordering online.

**A group of people sitting on the ground

Description automatically generatedPlease note items with the school logo are optional, items of the appropriate colour, without the school badge can be purchased from retailers.**

**A group of people sitting on a green field

Description automatically generated**

**Please ensure that ALL school clothing is CLEARLY marked with the child’s name so that lost property may be easily identified and returned.**

**MEALS**

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**School Meals**

We know that maintaining a healthy diet is linked to a happy and active lifestyle. By eating a school meal provided by East Dunbartonshire Council’s School Meals Service your child is guaranteed a balanced nutritious meal to keep them healthy and alert throughout the school day.

The meals are freshly cooked on a daily basis by our skilled staff who care about food and your child’s wellbeing. Our staff will help your child to make balanced choices. The meals meet the Scottish Government’s nutritional regulations.

Any Special diets or allergies should be discussed with the school.

Meal prices are reviewed annually. Please contact the School to be advised of the current price.

We operate a Cashless Catering lunch system. Parents are required to set up an online account. Good eating habits are encouraged.

Primary 1 and 2 pupils bringing packed lunches are accommodated in the Bistro, all other stages eat their packed lunches in the class bases. Please note that packed lunches should be in suitable containers and no glass bottles are allowed. Children from P3-P7 are permitted to eat packed lunches outdoors during dry weather in the summer and autumn terms.

Free School Meals

From January 2022 all P1-P5 pupils are entitled to a Free School Meal. This is universal and in line with the Scottish Government Guidelines.

Some families may also be may be eligible for school clothing grant and free school meals. Information on eligibility criteria and the application form for this can be found at [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk) under School Clothing Grants and Free School Meals.

A collage of kids eating at a table

Description automatically generatedA group of people wearing christmas aprons and hats

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**ILLNESS OR ACCIDENT IN SCHOOL**

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If a child becomes ill in school, the parent is contacted or the emergency contact if the parent is not available. The school should be informed of arrangements for collecting sick children when the parent is not at home and also of any medical problem likely to affect the child at school. In the case of an accident, first aid is given but if it is a serious case, the parent is notified and the child’s doctor is contacted for advice and an ambulance summoned when necessary. **It is therefore essential that up-to-date telephone numbers and emergency contacts are shared with the school.**

Medical and Health Care

During their school life there are checks for height, weight and sight and dental inspections. Unless parents indicate otherwise to the Head Teacher, it will be assumed that pupils will attend such inspections.

The school health team for Killermont can be contacted on 0141 355 2307.

If your child requires medication to be administered during the school day, parents are required to complete a parental request form, which can be obtained from the school office or website. All medicines should come to school clearly labelled with child’s name, name of medicine and dosage and time.

**HOME AND SCHOOL LINK**

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**Parents Welcome**

All East Dunbartonshire Council schools welcome parental involvement as research has shown that when parents are involved children do better in school.

We want to work in partnership with you to provide an effective and inclusive educational environment that enables all pupils to achieve their potential.

Parents Meetings are held twice a year, November and March. These are times when it is possible to have a helpful talk with the teacher to discuss progress made by pupils and exchange information.

If any problems should arise at any time parents are welcome to telephone the school to make an appointment to see a member of the Senior Leadership Team or a member of staff. Pupil reports are issued towards the end of each session giving a full comment on a pupil’s progress in each curricular area including their strengths and development needs.

A monthly newsletter is produced to keep you informed about everything that is happening in school. The newsletters are e-mailed to the children’s main contact and are also available on the school website.

Our website aims to provide helpful advice, information and links to support children and parents. We are also on X, do consider following us @KillermontPS to get regular updates about all our activities.

We use e-mail and text messaging as our primary methods of contacting parents and ask that you keep us up to date with any changes to either your e-mail address or mobile phone number.

Other ways of developing the home and school partnership include:

• Curricular workshops

• Attending class open days and assemblies

• Volunteering as a Parent Helper

• Parental questionnaires/feedback sheets etc to gather parental views

•Class newsletters / homework information / using digital apps such as Seesaw

• Sharing aspects of learning with you e.g. relationships, sexual health and parenthood education.

Take a look at the Parentzone website [www.parentzonescotland.gov.uk](http://www.parentzonescotland.gov.uk) for more information on parental involvement.

**Parent Council**

Parent Councils are the formal representative body for parents/carers with children attending school. Parent Councils are different in each school to enable them to meet the needs of parents / carers locally.

Parents are welcomed to be:-

* involved and engaged with their child’s education and learning;
* be active participants in the life of the school; and
* express their views on school education generally and work in partnership with their children's schools.

All parents / carers are automatically members of the Parent Forum at their child’s school. As a member of the Parent Forum all parents can expect to:-

* receive information about the school and its activities;
* hear about what partnership with parents means in our school;
* be invited to be involved in ways and times that suit you;
* identify issues you want the parent council to work on with the school;
* be asked your opinion by the parent council on issues relating to the school and the education it provides;
* work in partnership with staff; and
* enjoy taking part in the life of the school in whatever way possible.

The Parent Forum decides how their representatives on the Parent Council are chosen and how the Parent Council operates. Parents / carers are encouraged to volunteer or put themselves forward to be chosen as representatives of the Parent Council if they wish.

The main aims of the Parent Council are:

* To support the school in its work with pupils
* To represent the views of parents
* To promote contact between the school, parents, pupils, providers of Early Learning and Childcare education and the community
* To report to the Parent Forum
* To be involved in the appointment of senior promoted staff.
* To raise funds for the school for the benefit of pupils (in some schools the PTA fulfils this role).

More information can be found on the school website or by contacting The Chair Mrs Gaynor Bilton, at [gaynor.parentcouncil@gmail.com](mailto:gaynor.parentcouncil@gmail.com)

For more information on parental involvement or to find out about parents as partners in their children’s learning, please contact the school or visit the Parentzone website at [www.education.gov.uk.scot/parentzone](http://www.education.gov.uk.scot/parentzone)

**Parent Teacher Association**

The PTA is mainly responsible for arranging events for parents and raising funds for the school. Volunteers are welcome – please contact the PTA if you want to join in.

We are also very lucky at Killermont to have an active and vibrant PTA who organise a selection of social and fundraising events for pupils and parents.

Meetings are held in the school approximately every six weeks and new volunteers are always welcome. The PTA newsletter gives regular information about their activities.

Please contact at ptakillermont@gmail.com for more details.

The Scottish Parent Teacher Council (now known as Connect) is the national organisation for PTAs in Scotland and runs an independent helpline service for all parents. They can be contacted by phone on 0131 474 6199, or email on info@connect.scot or write to Connect, Mansfield Traquair Centre, 15 Mansfield Place, Edinburgh EH3 6BB.

**Parking Charter**

Please note we have a safe parking charter which was developed by the Parent Council, our Junior Road Safety Officers, Killermont Residents Association, local Police and Councillors to help keep our pupils safe. New parents will get an opportunity to sign up to this and display their car sticker to show their support for and co-operation with this initiative.

**Improvement Planning**

We consider improvement planning to be central to the process of securing school improvement. The school improvement plan is the means by which we carry forward the Education Service objectives and outcomes.

Our Improvement Plan Priorities for 2023-2024 are:

* Learning & Teaching: Impact our Learning & Teaching through increased knowledge and understanding of Additional Support Needs
* The Curriculum: Interdisciplinary Learning & Pupil Enquiry Based Learning
* Learning for Sustainability: Outdoor Learning

A full copy of this plan can be found on the school [website](http://www.killermont.e-dunbarton.sch.uk) as well as the Standards and Quality Report which highlights progress and achievements across all aspects of the schools work.

**A group of children playing with sand

Description automatically generated**

**A group of kids playing with legos

Description automatically generatedA group of children using tablets

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**Extra Curricular Activities**

A wide range of extra curricular activities are available throughout the year. Individual classes organise topic related trips during the school day and P7 pupils are offered a week’s residential visit to an outdoor centre. There are also extra curricular clubs that are held during the lunch break or after school at certain times of the year. Parents are informed, in advance and in writing, of the full details of any trips or extra curricular activities. Consent/medical forms are issued along with this information. Parents are encouraged to contact the school with any queries well before any excursion **occurs** and to attend any parents’ meeting regarding the residential trip. We are grateful to the staff and parents who volunteer their time and expertise to supervise these activities.

After school activities offered include:

Netball Football Arts & Crafts

Choir Chess Scripture Union

Volunteers and ideas for extra curricular activities are always welcome.

**EAST DUNBARTONSHIRE COUNCIL’S POLICIES**

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**Equal Opportunities and Social Inclusion**

In East Dunbartonshire, all children and young persons are entitled to participate fully in a learning community which promotes equality of opportunity and seeks to protect against all forms of discrimination.

The school believes that pupils and staff have the right to learn in a caring and safe environment. Staff will not tolerate any behaviour or attitudes which lead to staff and pupils being humiliated or harmed because of their age, race, colour, language, nationality, ethnic origin, cultural and religious beliefs, sexual orientation, gender, marital status and disability.

**The Equality Act (2010)**

The General Equality Duty was created by the Equality Act (2010) and replaces the race, disability and gender equality duties. The duty came into force in April 2011 and covers age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

The school is committed to the requirements of the Equality Act (2010) and as such we will have due regard to the need to:

* Eliminate discrimination, harassment and victimisation;
* Advance equality of opportunity between children and young people who share a characteristic and those who do not;
* Foster good relations between different groups.

The school will take cognisance of the Equality and Human Rights Commission’s ‘Technical guidance for schools in Scotland’ in the development of its policy and practice.

A copy of this document can be obtained from all schools in East Dunbartonshire Council, and from the Chief Education Officer who is based at The Marina, Strathkelvin Place, Kirkintilloch, Glasgow G66 1TJ. Tel: 0300 1234510.

**The Promise**

East Dunbartonshire Council is committed to keeping The Promise and supporting our care experienced learners. The findings of The Independent Care Review (The Promise 2020) and documents produced by The Promise Scotland, including Plan 21-24, Change Programme 1 and individual service briefings, have helped to inform the plan and can be viewed here [***https://thepromise.scot***](https://thepromise.scot) It is crucial that, in order for The Promise to be kept, the calls to action as outlined within The Promise underpin all existing and future plans of support for children, young people and families within East Dunbartonshire.

**UNCRC**

East Dunbartonshire Council is committed to developing rights-based approaches in all education establishments. A rights-based approach ensures the articles of the convention underpin the ethos of the organisation and all policy and practice is developed under consideration of the United Nations Convention on the Rights of the Child (UNCRC).

Incorporation of the UNCRC Bill 2021 ensures children and young people’s rights are integral to every aspect of decision making, policy and practice in our schools and early years centres. Our pupil forum My Voice My Choice has members from all schools ranging from P6 to S4 year groups. Rights Respecting School Awards are undertaken by all our schools, which encompasses the entire school community.

We aim to:

* Ensure all schools and early years centres have clear guidance on children’s rights; what they are and how they will be embedded in the life of the school/centre
* Support establishments working with children and young people to develop a positive and inclusive ethos and culture
* Ensure provision of information, training, advice and support to those working with children and young people as well as their parents or carers
* Provide leadership and ensure accountability through systematic monitoring and review of data
* Support effective partnership working across agencies to further the rights and wellbeing of children and young people

## 

**A group of children working on a computer

Description automatically generatedSupport for Pupils**

In East Dunbartonshire Council we have our Including Every Learner Policies – *Promoting positive relationships and managing behaviour that challenges* and *Policy and provision for children and young people with additional support needs*. These documents offer guidance and policy on ensuring the needs of all learners in our schools and early years centres are met.

Guiding Principles

Presumption of mainstream includes a structure of universal and targeted support. This offers flexible access to both specialist support and mainstream schooling according to individual needs through a continuum of additional support needs provision.

Local, integrated and streamlined processes of assessment and decision making in full collaboration with learners and their families.

Increasing the capacity of staff to meet the needs of a broad range of learners at all levels of the continuum of support through Career Long Professional Learning (CLPL).

Equity of access to Curriculum for Excellence through adaptations to the curriculum and learning environment to better meet the needs of all.

Universal and Targeted Levels of Support

Universal and targeted planning for children and young people should be proactive and solution focussed. A whole school and classroom ethos and culture should include strategies that support all children.

Provision across all establishments focuses on developing and supporting the whole child and this includes having: safe and nurturing environments; strong relationships; an ethos of inclusion; emphasis on care and welfare; breadth of experience; and partnership working.

The curriculum within all early year’s centres, primary and secondary schools is focused on providing a meaningful, engaging and challenging experience for all learners. The curriculum in all sectors is based on the underlying principles of Curriculum for Excellence, which sets out an entitlement to access:

**A child and child playing with blocks

Description automatically generated**

* A coherent curriculum from 3 to 18;
* A broad general education to the end of S3;
* A senior phase including qualifications;
* Opportunities for skills for life, learning and work with a focus on literacy, numeracy and health and wellbeing;
* Personal support to enable learners to gain as much as possible from the opportunities of Curriculum for Excellence; and
* Support in moving to a positive and sustained destination beyond school.

Additional resources provided within the mainstream context offer a high level of support for learners with additional support needs. This ensures appropriate learning pathways are mapped out addressing the entitlements of Curriculum for Excellence and linked to the agenda for Developing the Young Workforce. Education for learners can be provided as a blend of activity through access to mainstream classes or day-to-day activities that the school community is engaged in such as assemblies, celebrations, charity events etc. A core element of this provision focuses on literacy, numeracy, and health and wellbeing with targets being set as part of each action plan and reviewed in accordance with guidelines.

The majority of learners with additional support needs are educated within one of the mainstream early year’s centres, primary or secondary schools. If a learner is identified as having additional support needs then a rigorous process of assessment, planning and support is put into place.

There are a number of resources which mainstream schools and early years centres can draw on to meet learners’ needs. For example, every establishment has an Autism Adviser who is an established member of the teaching staff who is provided with training and ongoing support from a multi-agency team - led by educational psychology and a member of the ASN team. While every establishment will use their Autism Adviser differently, it is expected that they will provide support for learners with additional support needs in the areas of language and social communication including those diagnosed with autism. The role of the Autism Adviser may include: sharing training materials with staff, facilitating training, supporting communication to parents/carers; planning for establishment’s Autism Acceptance Week; and supporting individual staff members using existing school/early years centres structures (e.g. Pupil Support Group/Support for All Group).

The Council aim is for all school staff to be nurture informed, and for all teachers and support for learning assistants to be nurture skilled. In addition, education staff who provide targeted support or intervention for learners will be trained to enhanced level in nurture.

Consideration is given to assessment of a child’s wellbeing, and any barriers to learning, including social and communication issues. Identification of a child’s barriers to learning supports the planning process for the child including simple adaptations or changes to the learning context. For example, a child may be offered access to small group work, a sensory area to support specific learning needs, or language and communication friendly approaches can be incorporated into the environment.

Every secondary school has a suite of resources including a Guidance staff team, an ASN Hub, Wellbeing Support Resource and Support for Learning Department to support learners and meet their wellbeing needs.

Some learners may need additional support to that provided at universal level, and Early Years Centre staff may conduct a more detailed wellbeing assessment with a focus on all wellbeing indicators (Safe, Healthy, Achieving, Nurtured, Active, Respected, Responsible and Included). This level is termed targeted support – in this case, staff develop an Action Plan which contains succinct, individualised and time limited targets that specify work to be done both by Early Years Centre staff and any other supports from professionals within the education department, such as the educational psychologist or outreach teacher. Some learners require further support from agencies out-with education, such as Speech and Language Therapists or assessment by a Community Paediatrician. The identified agencies may agree to provide specific assessment reports and support for a period of time, and this would be set out in an action plan.

## Specialist Support Service – teachers teaching in more than one school

The Additional Support for Learning Team makes provision for children and young people who have a range of additional support needs. The service comprises of teachers who work in the pre-5, special, primary and secondary sectors. Staff in the team work in partnership with staff in the establishments to plan and deliver an appropriate curriculum. The service also provides staff development and advice on resources.

The teams support the additional needs of:

* children with a significant hearing and or visual impairment;
* bilingual learners who are at early stages of learning spoken English;
* looked after and accommodated children and young people who are experiencing difficulties in school;
* children who have language and communication difficulties
* children who have social, emotional or behaviour needs
* children at early stages of primary school who have a developmental coordination disorder along with attention difficulties;
* young people who attend special provision units; and
* pre-5 children who have been identified as having significant support needs.

Targeted Intervention Tier 2 provision

Education staff have an excellent understanding of their learners, any barriers to learning and how to support them. They provide individual educational programmes designed to meet their specific needs and are continually looking at ways to develop practice to improve outcomes. This cycle of planning, review and evaluation is likely to include strong partnership working with a range of more specialised services which can provide advice and targeted support as necessary.

Some learners benefit from a timetable that offers a combination of access to specialist support and mainstream. This type of support is offered from primary to secondary stages. The balance of mainstream to specialist support is based entirely on the assessment of the profile of learning needs.

East Dunbartonshire Council has a continuum of support for learners requiring targeted support, these are reviewed and planned for each individual alongside professionals, parents/carers and the child/young person themselves – TAC (Team Around the Child).

Learners who may require to additional resources could be experiencing:

* specific language difficulties (expressive or receptive)
* difficulties in the area of social communication
* significant difficulties with focus and attention
* significant learning needs
* self-regulation and self-care needs

For some learners, additional support is required from other specialist resources which offer outreach support. Requests for outreach to support the child within their mainstream school are made to the Locality Liaison Groups (LLGs). There are two LLGs - one for the localities of Bearsden, Milngavie and Bishopbriggs and another for the localities of Lenzie and Kirkintilloch. The purpose of the LLG is to allocate outreach services to support current placements in mainstream.

Outreach support involves a specialist teacher becoming involved with a learner for a time-limited period. The process of outreach generally involves observation of the learner within the education setting and consultation with the learner, parents/carers and professionals involved. Outcomes of this process include the identification of changes to the learning environment and learning and teaching approaches which will enhance the learner’s ability to access the curriculum. The underlying approach is that the outreach service should support establishments in developing their capacity to meet learner needs. This should be effective and sustainable in supporting inclusion in mainstream provision.

Targeted Intervention Tier 3 provision

Learners who have support needs that require a higher level of support in provision that offers a much higher ratio of staff to learners and highly specialised teaching approaches. This is termed targeted intervention and is offered in Tier 3 establishments. Learners who attend primary and secondary school (Tier 2 or 3) placement are referred to the GIRFEC Liaison Group (GLG).

The GLG is the decision-making forum for all specialist placements.

*East Dunbartonshire Council’s policies, procedures and practices relating to children and young people with additional support needs are in line with the Education (Additional Support for Learning) (Scotland) Act 2004 which place duties on education authorities and provide rights for parents of children with additional support needs and young people with additional support needs.*

*The Education (Additional Support for Learning) Act 2004/2009 places duties on local authorities to provide access to independent mediation for resolving disputes with parents and carers of children and young people with additional support needs when or if they arise. East Dunbartonshire Council uses Resolve Scotland. For further information go to* [***www.resolvemediation.org.uk***](http://www.resolvemediation.org.uk)

Advocacy

Parents/carers and eligible children/young persons also have the right to have a supporter or an advocate to present their case at any meeting with the school or Education Authority, in relation to the exercise of the Education Authority’s functions under the Education (Additional Support for Learning) (Scotland) Act 2004.

My Rights My Say

Enquire: [**www.enquire.org.uk**](http://www.enquire.org.uk) 0845 123 2303

Scottish Independent Advocacy Alliance, www.siaa.org.uk, 0131 510 9410

Take Note: National Advocacy Service for Additional Support Needs (Barnardo’s in association with the Scottish Child Law Centre) www.sclc.org.uk, 0131 667 6633.

## Supporting Families Service

The core purpose of this service is to provide support to families in developing their skills and confidence in their parenting and to provide services to children to enhance their development and learning. Examples of the services available include group parenting workshops, bespoke 1 to 1 support and advice. Services also include holiday a play scheme for children and young people with additional support needs as well as our Snack and Play holiday programmes for children who meet certain criteria. If you wish to find out more about any of the services please contact the team by emailing: [parenting@eastdunbarton.gov.uk](mailto:parenting@eastdunbarton.gov.uk). A member of the team will be in touch.

**Promoting Wellbeing, Protecting and Safeguarding**

The Scottish Government introduced Getting it Right for Every Child (GIRFEC) as a programme of change, reaching across all children and adult services in the public and voluntary sectors in Scotland, to achieve better futures for all of our children, young people and their families. It builds from universal health and education services and drives the developments that will improve outcomes for all children and young people.

We want all our children and young people to be fully supported as they grow and develop into successful learners, confident individuals, effective contributors and responsible citizens. We believe they should be: Safe, Healthy, Active, Nurtured, Achieving, Respected, Responsible and Included. These are the eight indicators of wellbeing.

The Getting It Right approach is about how practitioners across all services for children and adults meet the needs of children and young people, working together where necessary to ensure they reach their full potential. This approach, based on the United Nations Convention for the Rights of the Child, is:

• Child focused, ensuring that the child and family are at the heart of decisions and supports;

• Based on a holistic understanding of wellbeing;

• Early interventionist to tackle needs as soon as they appear; and

• Joined up, to ensure services work together.

It is the entitlement of every child to be supported throughout their education. The Wellbeing Pathway provides a continuum of support from universal to targeted and ensures practice is underpinned by a shared understanding of wellbeing and in the dignity and worth of every individual child/young person.

Teachers plan experiences and assess progress in learning, and for most children this is sufficient. From time to time, however, approximately one fifth of learners may experience developmental or environmental difficulties which impact on their ability to learn. For most, modifications can minimise the impact of such difficulties and learning can proceed. These modifications are described as differentiation and in most cases teachers will differentiate as part of normal teaching and learning, without the need for intervention from promoted staff.

Within East Dunbartonshire schools, teachers employ the following model to provide a clear, structured pathway for learners.

• Modifying Content – use of learning materials at different levels

• Modifying Process – varying the length of time children take to complete a task

• Modifying Product – giving children choice in how to express ideas or required learning

• Modifying Learning Environment – giving children areas to work which suit their learning styles

Staff record differentiated approaches in their short and long term plans and ensure that the results of differentiation are clearly documented within evaluations of teaching and learning.

Where intended progress does not take place, the child/young person’s needs are considered within the next stage of the Wellbeing Pathway, Targeted Support.

When a wellbeing concern has been brought to their attention, the pupil support coordinator will consider the following questions in relation to the eight wellbeing indicators:

* + What is getting in the way of this child or young person’s wellbeing?
  + Do I have all the information I need to help this child or young person?
  + What can I do now to help this child or young person?
  + What can my agency do to help this child or young person?
  + What additional help, if any, may be needed from others?

All pupils who are considered for Targeted Support, access this through their Pupil Support or Support for All Group. This ensures that staff comply with duties in CYP Act 2014 and ASL Act 2004, 2009.

All assessments to determine the need for Targeted Support fully involve the views of the child and parents.

Protecting Children and Young People

In 2021, the National Child Protection Guidance was updated to adopt a strengths-based approach incorporating children’s views and ensuring effective collaboration with families.

The guidance embeds the UNCRC, the Promise and principles of GIRFEC as part of the continuum of preventative and protective support.

*“Abuse and neglect are forms of maltreatment. Abuse or neglect may involve inflicting harm or failing to act to prevent harm. Children may be maltreated at home; within a family or peer network; in care placements; institutions or community settings; and in the online and digital environment. Those responsible may be previously unknown or familiar, or in positions of trust. They may be family members. Children may be harmed pre-birth, for instance by domestic abuse of a mother or through parental alcohol and drug use”.*

(National Child Protection Guidance, 2021, p.12)

Within East Dunbartonshire, all adults have a shared responsibility to keep children and young people safe and as far as possible, protection from abuse, neglect, and exploitation. Children need support to keep themselves safe. Adults and professionals must work together with families and carers to enable children and young people to grow up in a safe and secure environment.

The Child Protection officer in school will be either the head teacher or depute head teacher and there are clear processes in place to enable practitioners, or others to report any aspect of suspected abuse or maltreatment.

Education staff are required to assist in the protection of children by:

* Creating and maintaining a positive and caring ethos
* Developing health and personal safety programmes
* Being observant of children’s needs, views, and concerns
* Reporting and recording concerns about the welfare or safety of children
* Monitoring and supporting children in co-operation with relevant professionals, parents and carers.

Education staff cannot keep secret any allegations or concerns about child abuse, even if a child or adult request this. Information or concerns that a child may be at risk of harm must be passed on to protect the child or young person. Staff will always treat the matter sensitively, and with dignity and information will only be passed to those who need to know to protect and support the child or young person.

If parents or others have concerns for any child, they can speak to the Head Teacher/Child Protection Officer about this. They can also contact social work services and/or the police.

When a member of staff, a child or another individual provides information and the Head Teacher considers that there is a possibility that a child has been harmed or is at risk of harm, the Head Teacher is required to immediately contact social work services to discuss the circumstances and agree the immediate action to be taken. School staff are then required to co-operate with any subsequent enquiries or support plans.

Every education establishment or service has copies of the East Dunbartonshire Council Child Protection Procedures and Guidance. These are available for reference from the Head Teacher.

Child Protection and Safeguarding

Abuse and neglect are forms of maltreatment of a child. Somebody may abuse or neglect a child by inflicting, or by failing to act to prevent, significant harm to the child. Children may be abused in a family or in an institutional setting, by those known to them or, more rarely, by a stranger. Child protection‟ means protecting a child from child abuse or neglect. If a child’s wellbeing is considered to be at risk, relevant information must always be shared. It is our public responsibility to protect children. Anyone who suspects child abuse or neglect should contact East Dunbartonshire Council Social Work Advice and Response on 0141 777 3000, or the Police. Each school has a designated Child Protection Coordinator, who will work with other professionals, children and where appropriate, families to safeguard children. The name of the Child Protection Coordinator should be displayed prominently within the school.

Appointment of Adults to Voluntary Child Care Positions

In order to meet a legal obligation under the Protection of Children (Scotland) Act 2003 and as part of the policy in respect of child protection, the Council has introduced a policy to ensure that any individual who is appointed to a voluntary child care position is not fully listed on the Disqualified from Working with Children List.

This policy, which requires any adult appointed to a voluntary child care position, to undergo a criminal background check to ensure their suitability. The policy applies in particular to:

* parent volunteer helpers in schools who are considered to have regular contact with children and young people;
* parents and co-opted members of parent councils;
* parent members of local parent-teacher associations;
* elected members serving on committees relating to the development of children’s services;
* any other individual working in a voluntary child care position within a service managed by East Dunbartonshire Council.

The policy builds on East Dunbartonshire Council’s *Child Protection Interagency Guidance* (2002) which underpins all child protection work undertaken by local authority services. It also complements the Council’s policy on the leasing of council premises to organisations which provide activities and services to children and young people.

Transport

General

It is a parents’ responsibility to ensure their child arrives at school and returns home from school in a safe and responsible manner.In order to assist parents in getting their child of school age to school safely and on time, the Education Authority has a policy of providing free transport to primary pupils who live one mile or more from their catchment primary school by the recognised shortest walking route.

This policy is more generous than the law requires. This means that the provision of transport could be reviewed at any time. Parents who consider they are eligible should obtain an application form from the school or education office or www.eastdunbarton.gov.uk. These forms should be completed and returned before the end of February for those pupils beginning school in August to enable the appropriate arrangements to be made. Applications may be submitted at any time throughout the year but may be subject to delay whilst arrangements are made.

Chief Education Officer has discretion in special circumstances to grant permission for pupils’ to travel in transport provided by the authority where spare places are available and no additional costs are incurred. This is known as concessionary travel and parents are required to submit concessionary travel applications each year in the period June – July to ensure that consideration can be given to their request for concessionary transport for August.

Parents should obtain an application form from the education office or [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk).

Pick up Points

Where free transport is provided it may be necessary for pupils to walk a certain distance to the vehicle pick-up points. Walking distance in total, including the distance from home to the pick-up point and from the drop-off point to the school in any one direction, will not exceed the authority’s limits (see above paragraph). It is the parent’s responsibility to ensure their child arrives at the pick-up point on time. It is also the parent’s responsibility to ensure the child behaves in a safe and acceptable manner while boarding, travelling and alighting from the vehicle. Misbehaviour could result in your child losing the right to free transport.

Placing Request

The education authority does not provide transport for those pupils in receipt of a placing request other than in exceptional circumstances.

In the case of early entry requests, if the child is offered a place in his/her catchment area school, transport will be provided in accordance with the council policy stated above.

Space around the school for dropping off/picking up children is very limited. Parents/ carers are not allowed to use the staff car park at the start/end of the school day for this. We encourage children to walk to school whenever possible. If you live too far away consider parking in Buchanan Drive or Glendaruel Avenue and walk the remaining distance. If you must bring a car into Kinnaird Crescent please drive very slowly and carefully, and be considerate to our neighbours by not parking over driveways, and pavement users by not bumping onto pavements and blocking pedestrian access. Please always follow the Parking Charter.

Adverse Weather Conditions

*Driver’s Responsibilities*

* In adverse weather conditions drivers MUST liaise with Head Teachers to ensure the safety of the children.
* In periods of snow and ice the driver must use his discretion to decide if a road is passable or not. He should endeavour to choose a route which gives the greatest number of children a reasonable chance of getting to school safely.
* At their own discretion drivers may abandon a morning journey and return all pupils already picked up to their homes and inform the relevant Head Teacher concerned. See bullet point below.\*
* On homeward journeys pupils shall only be set down at their normal vehicle set down point. If there is a possibility that the vehicle will be unable to take the pupils to that point, contingency plans should be made with the Head Teacher.
* In the event that transport cannot continue due to blocked roads or any other obstruction, children will be instructed to stay in the vehicle until rescue can be organised.

*Strathclyde Partnership For Transport (SPT) /East Dunbartonshire Council’s Responsibilities*

* SPT will contact a Senior Officer within EDC to advise of difficulties with transport.
* Senior Officer will contact Head Teacher/s.
* Head Teachers to contact parents, where possible by text message, (at peak times there may be delays due to volume across local authorities).
* \* In the event of journey being abandoned, Head Teachers will advise the driver of any change to normal home address.
* At the beginning of every session, the school should update the contact details for all parents/guardians for pupils accessing school transport. This will allow school office staff to inform parents/guardians immediately of changes due to adverse weather.
* If the inclement weather is continuous, the school will update their website on a daily basis.

*Parental Responsibilities*

* To ensure child/children are at designated pick up point (please note that in adverse weather this may differ from original point, Head Teacher will advise).
* If concerns regarding bus arrival, contact bus operator and/or school.
* Parents should ensure that they notify the school of any changes to their contact details.
* If they have not already done so, parents are advised to register for the text messaging alert system within their child’s school.
* Where inclement weather is present and it is probable that the current pick up point is unlikely to be accessed, parents should take a common sense approach and their child/children should be taken or directed to the closest accessible pick up point within a reasonable distance.

**Liaising With and Involving Parents in Their Child’s Education**

The Education Service is keen to ensure that it involves all parents appropriately and sensitively in their child’s education. Under Education Law, “parents” include:

* Non-resident parents who are liable to maintain or have parental responsibilities in respect of a child;
* Carers who can be parents;
* Foster carers, relatives and friends who are caring for children under supervision arrangements;
* Close relatives, such as siblings or grandparents caring for children who are not “looked after and accommodated” by the local authority or are under home supervision (looked after) arrangements.

Everyone who is a “parent” (under Education Law) has the right to receive advice and information about their child’s education and take part in activities.

The Education Service will treat all parents equally. The exception to this is where there is a court order limiting an individual’s exercise of parental rights and responsibilities.

Schools collect information about a child’s family circumstances on an annual basis. Where family circumstances change during a school session, it is important that parents inform their child’s school of these changes.

Further information about how the Education Service seeks to work with parents is available in the publication *Schools, “Parents” and “Parental Responsibility”: A briefing paper for schools and education support services under the management of East Dunbartonshire Council* (2007).

This publication is available from schools or the Chief Education Officer who can be contacted at:

East Dunbartonshire Council

The Marina

Strathkelvin Place

Kirkintilloch

Glasgow

G66 1TJ

Tel: 0300 123 4510

Email greg.bremner@eastdunbarton.gov.uk

Medical and Health Care

Information should be given on medical and dental inspections and on dental treatment. Parents should be given an indication of the procedures followed if a child takes ill at school. Parents should be made aware of the necessity to inform the school of any particular medical requirements and of arrangements to be made if a child has to be taken home.

Parents should provide the Head Teacher with sufficient information about their child’s health care needs and treatment. Where necessary, this information should be updated annually or more frequently if there is a change in circumstances. Where there is concern about whether the school can meet the pupil’s needs or where the parents’ expectations appear unreasonable, the Head Teacher should seek advice from the school nurse or doctor and, if required, the Chief Education Officer.

Data Protection Act 1998

East Dunbartonshire Council will process your child’s personal data in compliance with the Data Protection Act 2018 and all other relevant legislation. The Council may share your child’s personal data with other Council services and public agencies to support the delivery of services to promote the health, safety and well-being of children and young people. For full details of how we will use your data please visit – [www.eastdunbarton.gov.uk/council/privacy-notices](http://www.eastdunbarton.gov.uk/council/privacy-notices)

Accessing Your Child’s Pupil Records

Parents have a legal right of access to their child’s core education records, regardless of the age of their child. These are the records held within your child’s Personal Pupil Record (PPR). Parents do not have a general right of access to all records that mention their child. To access your child’s file, please apply in writing to the Head Teacher.

A child has a legal right of access to all records held about them. This includes records that may be held out with of the PPR. If a child is aged 12 or over and can show suitable maturity and understanding they may exercise this right of access through a request to the Head Teacher in writing. If your child is aged 11 or younger, or is not considered to have suitable maturity or understanding, then a parent may make an application on their child’s behalf for access to all records. The table below summarises who may access what records through writing to the appropriate Head Teacher.

|  |  |  |
| --- | --- | --- |
| **AGE OF CHILD** | **CHILD’S LEGAL RIGHTS** | **PARENTAL LEGAL RIGHTS** |
| Under 12 | A child’s parent or guardian may apply on the child’s behalf for access to all records | Right of access to core education record (PPR) |
| 12 and older | If able to show suitable maturity and understanding, the child may apply for access to all records. | Right of access to core education record (PPR) No legal right to all records unless acting as child’s representative because child is unable to show suitable maturity or understanding |

Freedom of Information (Scotland) Act 2002

The Freedom of Information (Scotland) Act gives individuals a statutory right to the unpublished “internal” information and records held by Scottish Public Authorities such as East Dunbartonshire Council and its schools. Individuals have already used this legislation to find out about policy, procedures and how particular decisions have been reached. If you would like to use this legislation to access particular information please write to the Head Teacher, and subject to certain conditions and exemptions, you will receive a full response within twenty working days of receipt of the request.

Please note that you cannot access personal information on staff or pupils under this legislation. To access personal information about your own child, please see the section 28 on Accessing Your Child’s Pupil Records.

Use of Photographs and Video Film Involving Pupils

On occasion, the school may seek permission from parents to photograph/video pupils for internal purposes within the school, for Council publicity materials and/or for press/media related activities. If a pupil’s image is being used on any webpage or on a webcam, parents will be asked for express consent as this image has the capability of being viewed by any person with Internet access world wide.

Pupil photographs will be held with the school’s Management Information System (SEEMIS), parents will be asked for consent.

School Campus No Smoking Policy

With the introduction of the Smoking, Health and Social Care (Scotland) Act 2005 and the Prohibition of Smoking in Certain Premises (Scotland) Regulations 2006, East Dunbartonshire Council now operates a no smoking policy across all authority’s school campuses. Any person accessing the school must refrain from smoking in any of the school campus areas.

Pupil Use of Mobile Phones in School

There have been many concerns raised by Head Teachers, staff and parents about the extensive use of mobile phones by pupils and the associated risks of such use while in school.

The Education Committee of East Dunbartonshire Council as a result of these concerns, agreed that each school should have the power to set its own policy in relation to pupil use of mobile phones in school.

All establishments will incorporate the following points into their policy:

1. Schools will discourage, and will also advise parents to discourage, pupils from bringing mobile phones to schools.

2. Parents will be advised that East Dunbartonshire Council will not accept liability for the loss or damage of mobile phones which are brought into the school or school grounds by pupils.

3. If pupils bring mobile phones to school, the phones must remain switched off while the pupils are in class. Head Teachers will have the power to extend the switching off of mobile phones by pupils to the whole school building and also to the school grounds.

4. Where a pupil is found by a member of staff to be using a mobile phone outwith the policy of the school, the phone will be confiscated. When a phone is confiscated, a receipt will be passed to the pupil by the relevant member of staff, in order that the pupil can present the receipt at the end of the school day to uplift the phone.

5. If a pupil is found taking photographs or video footage with a mobile phone of either other pupils or staff, this will be regarded as a serious offence and the Head Teacher, depending on the circumstances, will decide on an appropriate discipline. In certain circumstances, the pupil may be referred to the Chief Education Officer. If images of other pupils or staff have been taken, the phone will not be returned to the pupil until the images have been removed

**The ScotXed Programme**

#### Education Authorities, the Scottish Government and its partners have, for many years, collected information about pupils on paper forms. The information is now transferred electronically through the ScotXed programme.

#### The following explanation has been provided directly by ScotXed:

Transferring Educational Data About Pupils

The Scottish Government and its partners collect and use information about pupils in schools (e.g. the number and characteristics of pupils, their attendance, absence and exclusions, their attainment and their destination when leaving school) to help to improve education across Scotland. This note explains why we need this information, how we use it and what we do to protect the information supplied to us.

Why do we need your data**?**

In order to make the best decisions about how to improve our education service, Scottish Government, education authorities and other partners such as the SQA and Skills Development Scotland need accurate, up-to-date data about our pupils. We are keen to help all our pupils do well in all aspects of school life and achieve better examination results. Accurate and up-to-date data allows us to:

* plan and deliver better policies for the benefit of all pupils
* plan and deliver better policies for the benefit of specific groups of pupils
* better understand some of the factors which influence pupil attainment and achievement
* share good practice
* target resources better
* enhance the quality of research to improve the lives of young people in Scotland

Data policy

Information about pupils’ education is collected through our statistical surveys in partnership between the Scottish Government and Local Authorities through the ScotXed Programme which aims to help schools and Local Authorities by supporting efficient collection, processing and dissemination of statistical information. The Scottish Government then provides analysis of the data to support research, planning, management and monitoring of education services as well as to produce National Statistics publications.

Education data within Scottish Government is managed effectively by secure systems and is exploited as a valuable corporate resource, subject to confidentiality restraints. As part of its data policy, Scottish Government will not publish or make publicly available any information that allows individual pupils to be identified, nor will data be used by Scottish Government to take any actions in respect of individuals. Data is held securely and no information on individual pupils can or would be made publicly available by Scottish Government.

**The individual data about pupils in schools collected by Scottish Government through statistical surveys is used only for the statistical and research purposes for which it is collected.**

Your data protection rights

The collection, transfer, processing and sharing of ScotXed data is done in accordance with the Data Protection Act (2018). We also comply with the National Statistics Code of Practice requirements and other legislation related to safeguarding the confidentiality of data. The Data Protection Act gives you the right to know how we will use your data. This note can give only a brief description of how we use data. Fuller details of each individual ScotXed survey, including the purpose of each and the published data, can be found on the ScotXed website (http://www.gov.scot/Topics/Statistics/ScotXed). Pupil names and addresses (other than postcode) are never collected in any ScotXed statistical survey.

Scottish Government works with a range of partners including Education Scotland, Skills Development Scotland and the SQA. On occasion, in order to help meet our aim of improving the life of young people in Scotland, we may make individual data available to partners such as the National Registers of Scotland to carry out research relating to the national population census and also to academic institutions and organisations to carry out additional research and statistical analysis which helps inform policy development and contributes to improving outcomes for Scotland’s people. In order to carry out this research to support better decisions, policy making and practice, data may be linked to information from other sources.

Any sharing or linkage of data will be done under the strict control of Scottish Government, and will be consistent with our data policy and the National Data Linkage Guiding Principles. This will ensure that no individual level data will be made public as a result of the data sharing and that these data will not be used to take any actions in respect of an individual. Decisions on the sharing or linkage of data will be taken in consultation with relevant colleagues and individuals within and outwith Scottish Government. At all times pupils’ rights under the Data Protection Act and other relevant legislation will be ensured.

Concerns

If you have any concerns about the ScotXed data collections you can email the Head of Schools Analysis, Mick Wilson, at [**mick.wilson@scotland.gsi.gov.uk**](mailto:mick.wilson@scotland.gsi.gov.uk) or write to Education Analytical Services, Area 2D, Victoria Quay, Leith, EH6 6QQ.

Information regarding exceptional closures

We make every effort to maintain a full educational service, but on some occasions circumstances arise which lead to disruption. Schools may be affected by, for example, severe weather, temporary interruption of transport, power failures or difficulties of fuel supply. In such cases we shall do all we can to let you know about the details of closure or re-opening. We shall keep you updated using the usual digital methods of communication used by the school i.e. email, groupcall, twitter, facebook. There will also be updates on the website [www.eastdunbarton.gov.uk](http://www.eastdunbarton.gov.uk)

The designated assembly area within the school in an emergency, ie fire, is the playground at the front of the school. Should there be a need for the staff and children to leave the school area entirely the muster site for Killermont Primary would be Boclair Academy, Inveroran Drive, Bearsden. Tel: 0141 955 2358.

**Parental Communication With School in Case of Emergency**

It is important that parents keep contact with the school to a minimum in the case of an emergency. When you telephone the school you will be asked for a contact number and your message will be repeated back. Please ensure the pupil’s name, class and/or teacher’s name is given.

Please ensure that your child know’s their home/pick up plan each day. If there are any changes to childcare arrangements, please inform the school before 2.30pm. This should only happen in exceptional circumstances.

**Comments, Compliments and Complaints Procedure**

We are keen that you should be completely satisfied about your child's education and we encourage feedback on our services from parents and pupils. We are, therefore, interested in feedback of all kinds, whether it be comments, compliments, or complaints.

If you want to register a comment of any type about the school you can do this by writing, e-mailing, telephoning or making an appointment to see someone. All feedback is welcome and keeps us in touch.

If, in particular, you have a complaint about the school, please let us know. It is better that these things are shared openly and resolved fairly, rather than being allowed to damage the relationship between the family and the school. There will be no negative consequences arising from making a complaint and we will deal with the issue as confidentially as possible.

In relation to making a complaint:

* Stage 1 – Frontline resolution, we will always try to resolve the complaint quickly and to the customer’s satisfaction wherever we can. This resolution will be provided within five working days, unless there are exceptional circumstances.
* Stage 2 – Investigation, if you are dissatisfied with the decision at stage 1, the complaint will be investigated, acknowledge in three working days and decision provided as soon as possible but within twenty working days.
* If you are still unhappy after the further investigation and reply you can take the matter up with the Scottish Public Services Ombudsman (SPSO), our reply will include the contact details.
* You should also note that you have the right to raise unresolved concerns with your local councillors, MSP or MP.

**Information**

Although this information is correct at the time of printing, there could be changes affecting any of these matters dealt with in the document:-

(a) before the commencement or during the course of the school year in question;

(b) in relation to subsequent school years.

Useful Addresses

**...................................................................................**

**Killermont Primary** 1 Aviemore Gardens

Bearsden

Glasgow

G61 2BL

Tel: 0141 955 2264

Email : [office@killermont.e-dunbarton.sch.uk](mailto:office@killermont.e-dunbarton.sch.uk)

**Education Offices** The Marina

Strathkelvin Place

Kirkintilloch

G66 1XQ

Tel: 0300 1234510

[sharedservices.education@eastdunbarton.gov.uk](mailto:sharedservices.education@eastdunbarton.gov.uk)

**Local Councillors**

Ian Gallagher - Bearsden South 12 Strathkelvin Place

Andrew Polson - Bearsden South Kirkintilloch

Vaughan Moody - Bearsden South G66 1TJ

Tel: 0141 578 8086

**Community Hub**

Tel :0141 777 302169 Drymen Rd,

Bearsden,

G61 3QT

**Schools Letting Office** Business Support

Suite F4

6 Strathkelvin Place

Kirkintilloch

G66 1XT

Tel: 0141 578 8695

Fax: 0141 578 8945

email: [letting@eastdunbarton.gov.uk](mailto:letting@eastdunbarton.gov.uk)

**Social Care and**

**Social Work Improvement**  Tel : 0333 405 3333

**Scotland**

**Step By Step - Out of School Club** Killermont Church Halls

Rannoch Drive

Bearsden G61 2LD

Tel: 0141 942 7201 / 0776 5922 302